



WOOFUR HOLISTIC PET CARE CENTRE

Professional Dog Grooming Services – Registration Form

Dog's First and Last Name: _____ Date of Birth: _____

GROOMING QUESTIONNAIRE

Has your dog ever been groomed before?	If Yes, when and where?
Has your dog ever played off-leash with other dogs?	If Yes, how well does your dog socialize?
Is your dog concerned with any aspect of grooming?	If Yes, please explain:
Does your dog have any sensitive areas on his or her body, or any chronic issues?	If Yes, please explain:
Has your dog bitten a person hard enough to cause bleeding?	If Yes, please explain:
Would you like your dog's excess ear hair plucked?	Standard is "NO".
Is there anything else the Woofur staff should be aware of? If Yes, please explain in the space below:	

ACKNOWLEDGEMENT OF SERVICES TERMS AND CONDITIONS

As the owner or authorized agent for the pet(s) registered on this application form, I hereby agree to the following terms of service:

- Grooming Instructions:** The person who brings the pet(s) into Woofur shall be the authorizing agent for all grooming instructions.
- Hair Tangles and Mats:**
 - I understand that if my pet's hair is matted, Woofur will attempt to de-mat my pet. Woofur will attempt to contact me if Woofur considers the matting condition to be severe and recommend a resolution. Additional fees for dematting are charged at a rate of \$15 per 20 minutes and will be added to the base grooming fee.
 - If my pet's coat is severely matted and/or neglected, Woofur can choose to shave down my pet, as that is considered the most humane course of action, as severe matting can cause dermatitis, skin irritation and other possible issues.
 - Should my pet's coat be severely matted, I am aware of the risks involved with shaving my pet as short as necessary to remove those mats, which could include skin irritation, minor nicks and stress. I will release Woofur from any and all responsibility resulting from stripping my matted pet.
- Health & Safety:**
 - I understand that Woofur requires each pet to comply with [Woofur's Health & Vaccination Policy](#), which can be amended from time-to-time, prior to rendering services on those pets. I must provide Woofur with my pet(s) current health records when requested. I understand that even if my pet has been inoculated with vaccines, I assume all risk associated with my pet's health.
 - I understand that for my pet's safety, it will be tethered using a non-tightening loop during the grooming process.
 - I understand that if any injuries occur to my pet, which are the fault of my pet, I will be responsible for its medical expenses.
- Increased Health Risks for Aged or Ill Pets:** I understand that when older pets or those suffering from chronic illness are groomed or placed into a facility with other animals, they could be susceptible to an increased amount of stress. The increased stress can cause latent physical conditions (such as, but not limited to, heart, liver and kidney disorders) to become active, which could result in illness or, in extreme cases, death. As the owner or agent for your pet(s), you agree not to hold Woofur, or its owners and operators, responsible for the illness or death of your pet(s) or for any expenses incurred because of the illness or death of your pet(s).
- Late Fees and No-Show Charges:**
 - I understand that if my pet is not picked up on time, a late pick-up fee of \$10 per 30 minutes may be assessed and charged (up to a maximum of a full daycare fee).
 - I understand that if I do not attend my grooming appointment as scheduled, or if I cancel my appointment without 24 hours prior notice, a No-Show fee of \$35 will be administered. My account must be in good standing prior to the rendering of any future service.
- Service Quality Guarantee:** I understand that if the grooming service is deemed unsatisfactory, notification must be given to Woofur within 24 hours of my pet's grooming appointment so appropriate changes can be made. Any minor changes can be made within 48 hours of the initial groom.
- Oral Care and Teeth Brushing:** I understand that Oral Care and Teeth Brushing services performed by Woofur are for cosmetic purposes only and are not intended to be a substitute for veterinarian care or advice. Woofur recommends that all pet owners, including me, make proper dental hygiene care part of their pet's regular routine and to have their pet's teeth and gums checked out by a qualified veterinarian on an annual basis.
- Medical Claims:** Woofur must be notified within 48 hours of my pet's initial groom of any claims regarding compensation for medical attention given as a result of alleged negligence or injury by Woofur staff. A letter from a registered veterinarian may be required to substantiate any claims.
- Photography Rights:** I understand Woofur may take photos and/or videos of my pet during his/her stay and may post these photos onto Woofur's website and other forms of social media.
- Consent to Receive Electronic Communications:** I understand by providing my email address to Woofur, I am consenting to receive emails from Woofur to receive information regarding my appointment bookings, announcements, event invitations, and other communications that may be sent from time-to-time. I understand I can unsubscribe to these mailings at any time.

Signature

Date

Option 1 - Sign with regular pen or digital pen on tablet or phone **Option 2** - Sign with Digital Certificate or Signature from Computer